

## **THIRD PARTY NOTIFICATION PROGRAM FOR SENIORS AND DEPENDENT ADULTS**

MID offers a free program, Third Party Notification, for seniors and dependent adults.

### **How it works**

You choose a friend, relative, or neighbor-someone you trust. You give MID permission to contact that person if your MID electric bill goes unpaid. That person helps you understand your MID account. This reduces the chance that your power will be turned off because you accidentally miss an electric bill payment.

### **How to qualify**

You may qualify if you are the customer of record and

- At least 65 years old, or
- A dependent adult.

### **You need to know**

- As the customer, you will receive notices of past due bills, scheduled disconnection, or referral to a collection agency.
- MID will try in good faith to reach the person you name. We incur no liability for failure to do so.
- You are still responsible for paying the electric bill. The third party just helps you understand what needs to be done.
- The program is free.
- The information you supply is confidential and will not be made public.
- By signing and returning the application to MID, you are attesting that you are a senior citizen, age 65 years or over, or a dependent adult, and that you are the customer of record.

### **To sign up**

1. If you qualify, ask a relative or friend you trust to be your third party.
2. Complete and sign the customer information section of Third Party Notification Program form.
3. Ask your third party to complete and sign the "Third Party Information" portion.
4. Return the completed form to MID:
  - Mail it to MID Customer Services, PO Box 4060, Modesto, CA 95352-4060, or
  - Drop it by the MID office, 1231 11<sup>th</sup> Street, Modesto.

### **Questions?**

Call MID Customer Services at (209) 526-7337 or toll-free 1-888-335-1643



MODESTO IRRIGATION DISTRICT  
1231 Eleventh Street, PO Box 4060, Modesto, CA 95352  
Customer Service Phone: (209) 526-7337  
Fax: (209) 526-7359

## APPLICATION THIRD PARTY NOTIFICATION PROGRAM FOR SENIORS OR DEPENDENT ADULTS

As an MID customer, I would like to be identified as a customer of record who is age 65 or older, or a dependent adult as defined in the California Welfare and Institutions Code Section 15610.23 (a) and (b).

New application       Modification

Customer information

\_\_\_\_\_  
Customer name (please print)

\_\_\_\_\_  
Daytime Phone

\_\_\_\_\_  
Address

\_\_\_\_\_  
Date

\_\_\_\_\_  
Customer's Signature

\_\_\_\_\_  
MID Account Number

My signature above attests that I am a senior citizen, age 65 or older, or a dependent adult. I hereby designate the person named below as the third party to be notified via mailed notices when my account is scheduled for disconnection for non-payment or referred to a collection agency.

### Third Party information

\_\_\_\_\_  
Third Party's Name (please print)

\_\_\_\_\_  
Daytime Phone

\_\_\_\_\_  
Third Party's Mailing Address

\_\_\_\_\_  
City/State/Zip

\_\_\_\_\_  
Third Party's Signature

\_\_\_\_\_  
Date

**Send the completed form to: MID Customer Services, PO Box 4060, Modesto, CA 95352-4060. Or drop it by the MID office, 1231 11<sup>th</sup> Street, Modesto**