



What is TrueCIP - MID Irrigation Services Portal?

TrueCIP is an online application that gives agricultural water customers the ability to manage their account and access up-to-date information:

- View billing and payment history.
- View irrigation water usage.

Here's how to get started.

STEP 1 - Fill out and submit the Create a User Account form.

Using your Web Browser, go to the MID Irrigation Services Portal application:

<https://irrigation.mid.local/TrueCIP/CreateAccount.aspx>. If you have multiple customer ID numbers, be sure to enter all of them in the "Customer #" box separated by a space.

Click "Submit."

▲ Create a User Account

Please enter the information below to finish creating your Irrigation Services Portal profile.

User Name:

Full Name:

Password:

Confirm Password:

E-mail:

Security Question:

Enter the security question you wish to use.

Security Answer:

Phone #:

Customer #:

Please call (209) 526-7639, Monday - Friday 7AM to 4PM for assistance.

MID Irrigation Services Portal

STEP 2 - Your User Account is created with limited access.

After you click "Submit", your user account will be created. Once the screen below appears, click "Continue".

✓ **User Account Created**

Your account has been successfully created. An e-mail regarding your new account information has been sent to the e-mail address you supplied.

MID staff has been alerted of your new account and an e-mail will be sent once your account has been verified.

[Continue](#)

STEP 3 - Account Confirmation

Your access will be limited until the MID Irrigation Department has verified and approved the account. You will receive an email notification when your account has been approved. You will be able to fully access your account at that time. Please logout until the approval e-mail is received.



Welcome youruserid | [Logout](#)

Your new account is pending approval by MID. You may not use some functions of this portal until the district has approved your login.

Once the district has approved your login you will receive an e-mail notifying you that your portal account is ready to use. To ensure prompt approval of your login please ensure your site profile information is correct. Since accounts are only approved during business hours, please allow adequate time for your account to be approved. If you have not received an email, make sure to look in your junk or spam folders.

User Name: youruserid
Full Name: Your Name
Phone #: 209-555-1212
E-mail: your-email@domain.com

Please call (209) 526-7639, Monday - Friday 7AM to 4PM for assistance.